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3 Meeting of the  
4 **NEEDS ASSESSMENT COMMITTEE**  
5 Lee Hildebrand, DSW, Chair  
6

7 July 11, 2013  
8 LGBT Center at 208 West 13<sup>th</sup> Street in Room 101  
9 9:30 am – 11:30 am  
10

11 **Members Present:** Angela Aidala, PhD, Randall Bruce, Amber Casey (alt. for  
12 Graham Harriman), H. Daniel Castellanos, DrPH, Carrie Davis, Lee  
13 Hildebrand, DSW, Sabina Hirshfield, PhD, Natalie Humphrey, PhD, Rosemary  
14 Lopez, Anne Lyster, Jan Carl Park, Glen Phillip, Marcy Thompson  
15

16 **Members Absent:** Terri Faulkner, Guillermo Garcia-Goldwyn, Jennifer Irwin,  
17 Julie Lehane, PhD, Frank Machlica, Tamella McCowen, Antonio Munoz, Ariel  
18 Negron, Rob Shiau  
19

20 **NYC DOHMH Staff Present:** Stephanie Chamberlin, Julie Cohen, Rafael  
21 Molina, Nina Rothschild, DrPH, Darryl Wong  
22

23 **Public Health Solutions Staff Present:** Tania Farmiga  
24

25 **Others Present:** Billy Fields, John Hatchett, Ron Joyner, Mallory Lowenstein  
26

27 **Material Distributed:**  
28

- 29 • Agenda
- 30 • Minutes from the June 13<sup>th</sup> Meeting
- 31 • NY HIV Planning Council 2013 Consumer Listening Sessions: Summary  
32 of Key Findings
- 33 • List of Possible CHAIN Report Topics
- 34 • Draft Outline for Needs Assessment for the NY EMA
- 35 • Kaiser Family Foundation Report on Updating the Ryan White  
36 HIV/AIDS Program for a New Era: Key Issues and Questions for the  
37 Future
- 38 • Planning Council Calendar for July 2013  
39

1 **Welcome/Introductions/Moment of Silence/Review of the Meeting**  
2 **Packet/Review of the Minutes:** Dr. Lee Hildebrand welcomed meeting  
3 participants. Attendees introduced themselves and observed a moment of  
4 silence. Nina Rothschild reviewed the contents of the meeting packet. The  
5 minutes from the previous NA Committee meeting on June 13<sup>th</sup> were accepted  
6 for posting on the Planning Council website at nyhiv.org.

7  
8 **Consumer Listening Sessions:** John Hatchett of Cicatelli spoke about the  
9 consumer listening sessions conducted in every borough, including a session  
10 in Spanish, and in Tri-County. He noted that Cicatelli received remarkably  
11 similar feedback on Ryan White treatment and care services in each location.  
12 Some of the concerns conveyed by PLWHAs include the following:

- 13
- 14 • Fear of being on medications for the rest of their lives
- 15 • Fear of getting sick and dying
- 16 • Concerns regarding discretion and confidentiality
- 17 • Fear that they won't receive the support needed to manage stigma
- 18 • Fear that HIV is a death sentence
- 19 • Fear of side effects
- 20 • Denial of HIV progression
- 21

22 Strategies that might facilitate accessing care include

- 23
- 24 • More education, including information about managing side effects
- 25 • Greater utilization of peers
- 26 • Enhanced cultural competency
- 27 • Establishing a greater sense of support to increase maintenance in care
- 28 • Integrating medical care with other social support services
- 29 • Integrating primary care with mental health services
- 30 • Improved transportation
- 31

32 Barriers to pursuing services include:

- 33
- 34 • Concerns about confidentiality
- 35 • Inconvenient clinic hours and wait times
- 36 • Transportation in Tri-County
- 37 • Poor provider-consumer relationships
- 38 • Lack of bilingual staff at clinics
- 39 • Perception that providers are doing business but don't really  
40 communicate a sense of caring
- 41 • Depression
- 42 • Isolation
- 43 • Lack of mental health support
- 44

1 Barriers to viral suppression include:

- 2
- 3 • A poorly coordinated system of HIV care
- 4 • Feeling better and stopping treatment
- 5 • Poor communication with providers
- 6 • Competing responsibilities
- 7 • Not disclosing HIV status
- 8 • Poverty
- 9 • Transience
- 10 • Food insecurity
- 11 • Housing
- 12

13 Mr. Hatchett noted that having an HIV clinic open one evening per week could  
14 facilitate patient attendance, but at least one other service in addition to HIV  
15 should be available in order to avoid creating additional stigma. Stephanie  
16 Chamberlin noted that clients don't necessarily feel comfortable telling  
17 providers how they are feeling. Dr. Angela Aidala noted that consumers in  
18 the CHAIN study feel that they are managing and need to make the decision  
19 themselves about starting medications.

20  
21 **Topics for CHAIN Reports:** Committee members engaged in a discussion of  
22 topics for future CHAIN reports. The vote on the topics was as follows:

- 23
- 24 Housing models of care (7)
- 25 Ancillary services (6)
- 26 HIV over 50 (5)
- 27 Needs and utilization (5)
- 28 Co-morbidities (5)
- 29 Treatment effectiveness (3)
- 30

31 **Formal Needs Assessment:** NA Committee members discussed a proposed  
32 outline for the formal needs assessment containing the following sections:

- 33
- 34 • Section A: Summary of findings and methodology
- 35 • Section B: Socio-demographic characteristics of PLWHA and  
36 populations disproportionately affected by HIV/AIDS
- 37 • Section C: Service utilization patterns of RW client population
- 38 • Section D: Unmet service needs and emerging needs
- 39 • Section E: Impact of policy landscape on services
- 40 • Section F: Service Quality
- 41 • Section G: Questions not addressed by available data
- 42 • Section H: Recommendations
- 43

44 Committee members clarified that the needs assessment must include the  
45 entire EMA, not just the five boroughs of New York City. Stephanie

1 Chamberlin underscored the importance of drawing upon resources already  
2 available, rather than requesting new data.  
3  
4 **Adjournment:** The meeting was adjourned. The NA Committee will  
5 reconvene in the fall.

DRAFT