



CONSUMERS' COMMITTEE

Tuesday, July 28, 2016, 1:00 – 3:00 PM

Cicatelli Associates, 505 Eighth Avenue, NY, NY, 19th Fl. Training Room

Planning Council Members Present: Billy Fields (Co-Chair), Katrina Balovlenkov (Co-Chair), Randall Bruce (Consumer At Large), Maria Diaz, John Schoepp, Kim Watson

Planning Council Members Absent: Lisa Best, Altirik Harper, Harry Jackson, Jesus Maldonado, Antonio Munoz, Carlos Rosario, Saul Reyes,

Appointed Community Members: Ron Joyner, David Martin, Mark Brown

NYCDOHMH: Darryl Wong

MEETING MATERIALS DISTRIBUTED:

- Meeting Agenda & Rules for Respectful Engagement;
- June 21, 2016 Meeting Minutes;
- NYS IHIV Integrated Prevention & Care Plan 2017-21;
- CHAIN Report 2012-1: Delayed Entry into HIV Care in New York City & Tri-County;
- NY HIV Planning Council July 2016 calendar; and
- Consumer Committee July 2016 Meeting Evaluation

WELCOME/INTRODUCTIONS/REVIEW OF MINUTES

Billy Fields, Co-Chair, opened the meeting with Ron Joyner leading the group in a moment of silence. Members introduced themselves, the minutes from the June 21st meeting were accepted (one correction noted) and the meeting materials were reviewed.

PUBLIC COMMENT:

Mark Brown commented that shifting Consumers Committee meeting locations sometimes are confusing and may result in inconsistent attendance. The Committee will decide whether to schedule future meetings in one venue or to rotate locations among the five boroughs of NYC.

PLANNING COUNCIL UPDATE: NYS INTEGRATED PREVENTION & CARE PLAN 2017-21

Sandra Houston, the consultant retained by NYSDOH to develop the integrated prevention & care plan, provided a brief telephone update on the purpose of the plan and the process to develop the plan. It was noted that the integrated plan, including the Statewide Coordinated Statement of Needs (SCSN), is due to CDC and HRSA by September 30, 2016. The draft plan is currently under review at the NYSDOH AIDS Institute; a final draft for review by planning bodies is being prepared for public comment in the late summer through the NYSDOH Ending the Epidemic (ETE) web page. The Consumer Committee was acknowledged for its pivotal role in contributing to the development of the plan through its active involvement, review and analysis of listening forum notes, community calls and meetings, and development of goals, objectives and strategies.

CONSUMERS COMMITTEE DISCUSSION PART 1: REFLECTIONS OF 2015/16

The Committee engaged in a reflective discussion of the committee's achievements, challenges and community participation for planning year 2015/16, as well as strategic thinking with a focus on priorities for the coming year, projects envisioned and the changes necessary to enhance effectiveness and community participation in the planning process.

The following broad questions were posed with individuals' responses noted in italics:

What would you consider to be three of the major achievements of the committee?

- *Each consumer has an equal seat at the table, vs other committees, where there are limited opportunities to participate*
- *Equal/inclusive of committee seats to consumers*
- *The collaboration of each of the committees with the Consumer Committee (there are more committee chairs that have been attending all meetings, especially at the Consumer Committee*
- *Committee chairs attending the Consumer Committee, including the Community Co-Chair*
- *How the work impacts consumers directly*
- *Review of and contributions to service directives from consumers' perspectives*
- *Tri-County consumers' perspectives included in the Planning Council Consumers Committee*
- *Active consumer involvement in the Integrated Prevention & Care Plan/EtE Strategic Plan*
- *The work on the Integrated Plan was cross-cutting across prevention & care services*
- *The outreach that has been done by our Consumer Committee*
- *The introduction of the Tri-County region as part of the committee as a whole*

What would you consider to be some main challenges to the work of the committee?

- *There still needs to be more consumers at the table because it shows what needs need to be met or be planned for, given that our consumers present a diverse group of challenges.*
- *Bringing sero-discordant couples to the table*
- *The community has suffered trauma and needs healing*
- *Consumer perspective not fully represented at the Planning Council, due to poor attendance*
- *The two Co-Chairs, not staff, should bring outside perspectives*

What are your overall impressions about the participation of committee members in the past year?

- *Attendees not feeling that they must fit into a structure followed by other Consumers Committee members*
- *Judgemental, rude*
- *Have more consumers present, but also to be able to add input and vote.*

STRATEGIC THINKING 2016/17 PART TWO:

What are some of the major priorities for the committee in the upcoming year?

- *How can consumers weigh in on funding priorities/reprogramming*
- *Redevelopment of the Planning Council/Consumer Committee outreach brochures*
- *How consumers define their healthcare and what the consumers see as the needs and what the focus should be*

What are some concrete documents or projects that you would like the committee to address?

- *Trauma informed research/presentations*
- *It was recommended that more be done in the trauma-informed field, especially with the transgender community*
- *Cater to trans peoples' needs*

- *Look at what consumers from external sources are going through and experiencing. Often times, comments refer to only special personal issues and not global/universal issues.*

What changes would you like the committee to make in order to enhance its effectiveness?

- *New and updated website*
- *Cater to trans peoples' needs*
- *Continue efforts to hear the voice of the affected*

What strategies would you recommend to increase the participation of committee members?

- Cater to trans peoples' needs
- Greater accessibility to meetings
- More information regarding meetings
- Lack of dynamic recruitment of young people
- Target new members of the Planning Council
- Recruit more participants/members

MEMBERSHIP OUTREACH PLAN

During the hiatus in between planning cycles from August through October, the Consumers Committee should undertake a major redevelopment and re-design of the Consumers Committee Outreach Brochure. It was noted that this brochure will be one component, among many other approaches, of the Planning Council's broadened outreach to communities who are under-represented in this process.

PUBLIC COMMENT/NEW BUSINESS/BOROUGH UPDATES

ADJOURNMENT

There being no further business, the meeting was adjourned at 3:15PM.