

# CASE MANAGEMENT (NON-MEDICAL) AN OVERVIEW

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BHIV | CARE AND TREATMENT PROGRAM

# Contents

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- Planning timeline
- Service Category overview
- Who are the providers
- Who are the clients
- Q&A with guest

# nMCM: Service Development Timeline

- February 20, 2013
  - Service category presentation by Grantee
  - Correctional Health presentation
- March 06, 2013
  - Ryan White current services presentation
  - Non-RW provider presentation(s)
  - Q&A with providers
- March 20, 2013
  - Follow-up on additional information requested
  - Start nMCM service directive
- April 2013 meetings
  - Refine, complete, and approve service directive

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# nMCM: HRSA Service Category Definition

Case Management (non-Medical) is a Support Service Provision of services that provide advice and assistance to clients in obtaining medical, social, community, legal, financial, and other needed services

Service Elements may include:

- Benefits and entitlement counseling
- Referral activities to help clients obtain access to public and private programs for which they may be eligible
- Transitional Case Management for incarcerated persons as they prepare to exit the correctional system

Note: Does not involve coordination and follow up of medical treatments

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# nMCM: Allocation & Prioritization

Service Category	FY2013 Allocation	Percent of Grant
Case Management (non-Medical)	\$5,236,511	4.8%

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PSRA Committee Ranking for Service Category	
FY2013 Planning Council Rank	4
FY2013 HRSA Application Rank	4



# nMCM: Currently Funded Programs

## ■ 5 Current Provider

## ■ Rikers Island Transitional Services Project (PRS)

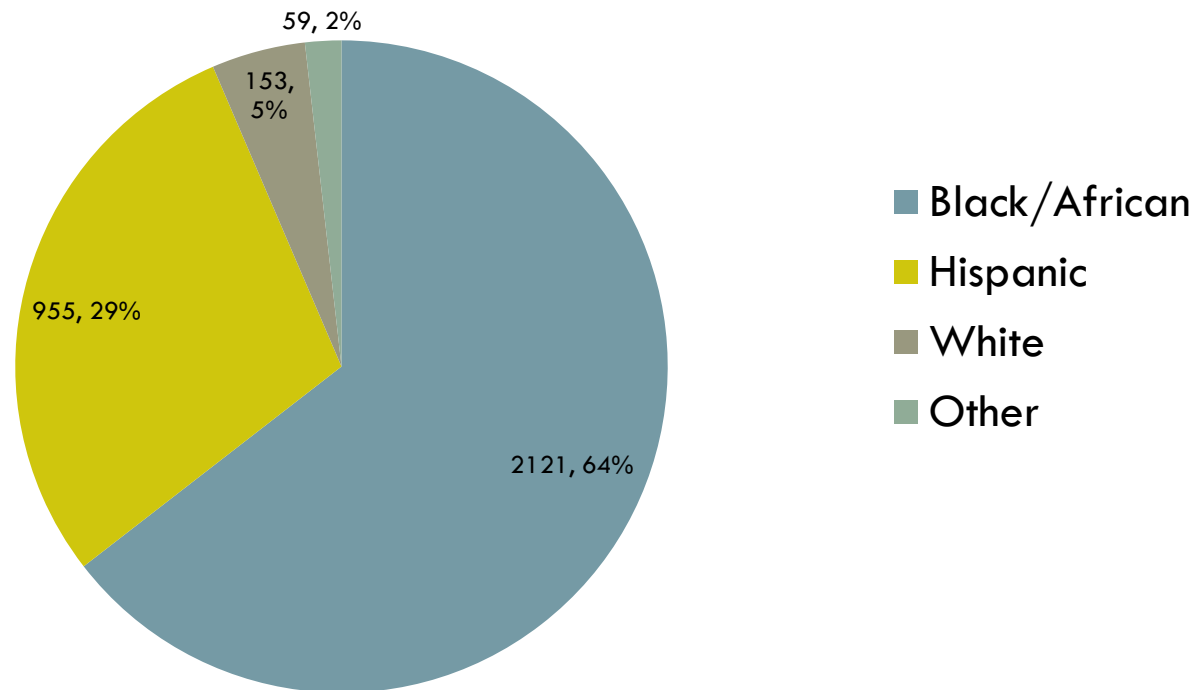
## ■ Drop-in Center for HIV+ Prison Releases (TSC)

- Assessment/reassessment
- Care planning
- Coordination with service providers
- Assistance with health care
- Assistance with entitlements and benefits
- Assistance with social services
- Pre-release follow-up
- Assistance with housing
- Accompaniment
- Escorts (*PRS only*)
- Crisis intervention
- Other supportive activities (*PRS only*)
- Counseling (*TSC only*)
- Transportation (*TSC only*)

## ■ Services provided at Rikers and up to 90d post

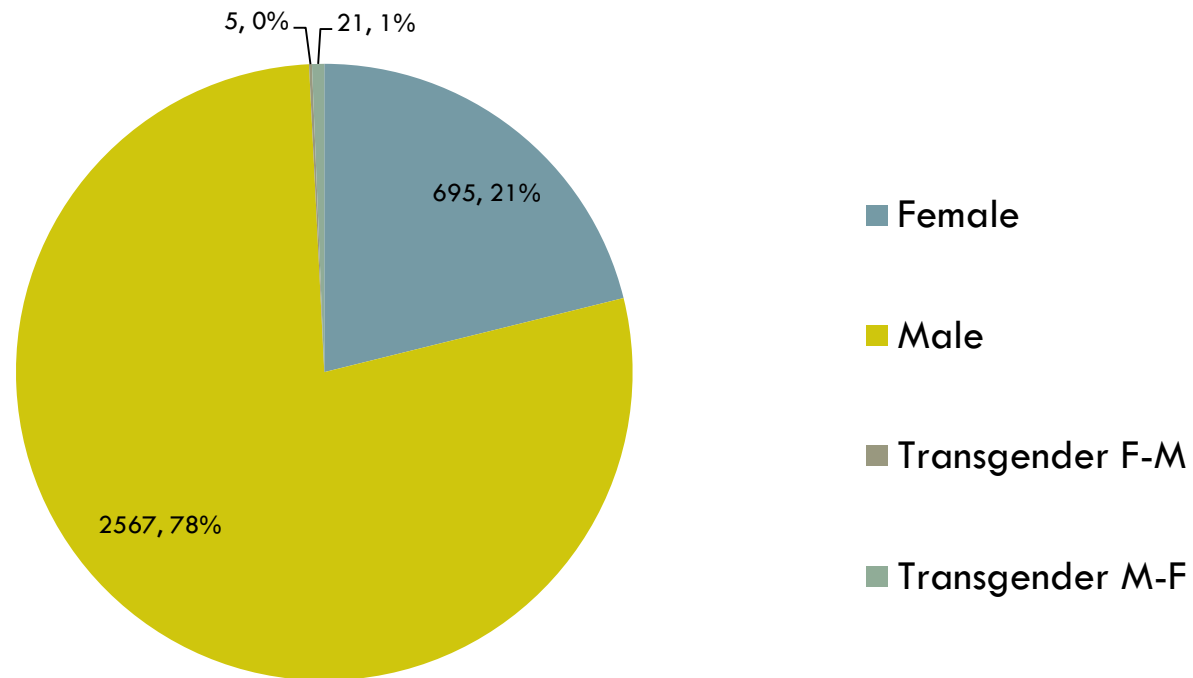
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**Non-MCM Clients by Race & Ethnicity**



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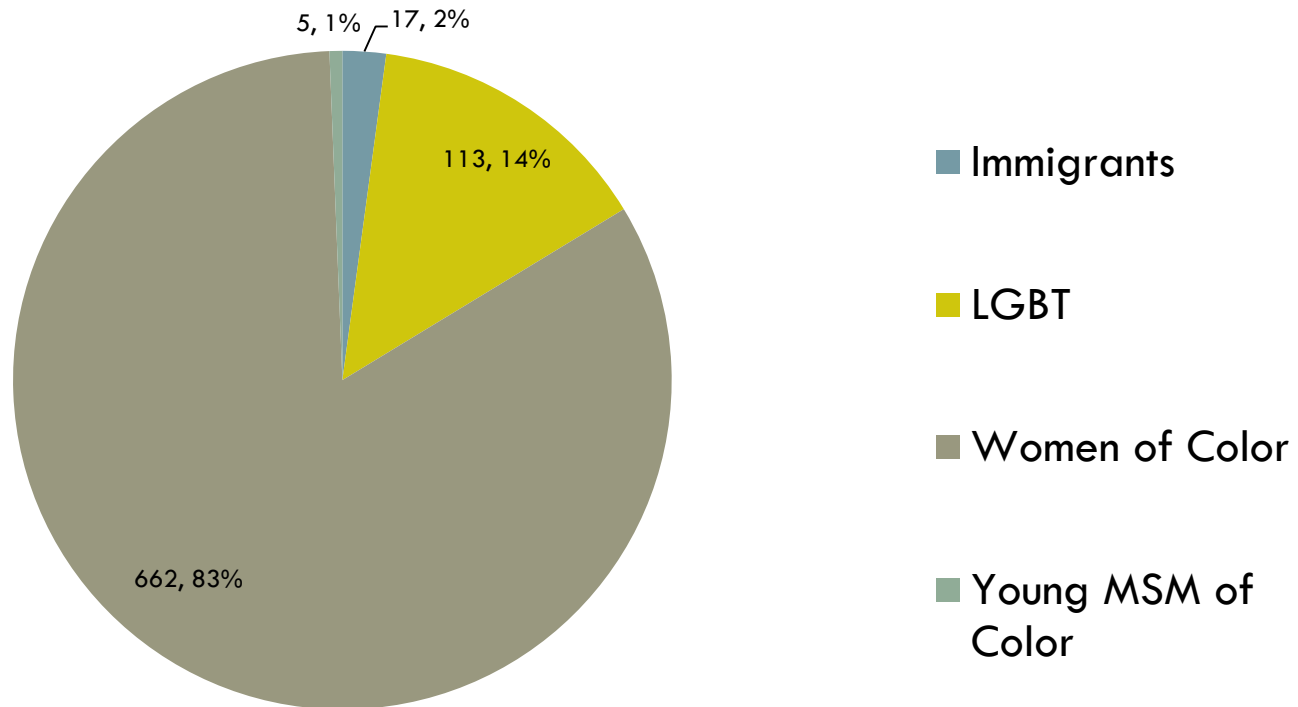
**Non-MCM Clients by Gender**



▪ 1 Provider serves women exclusively

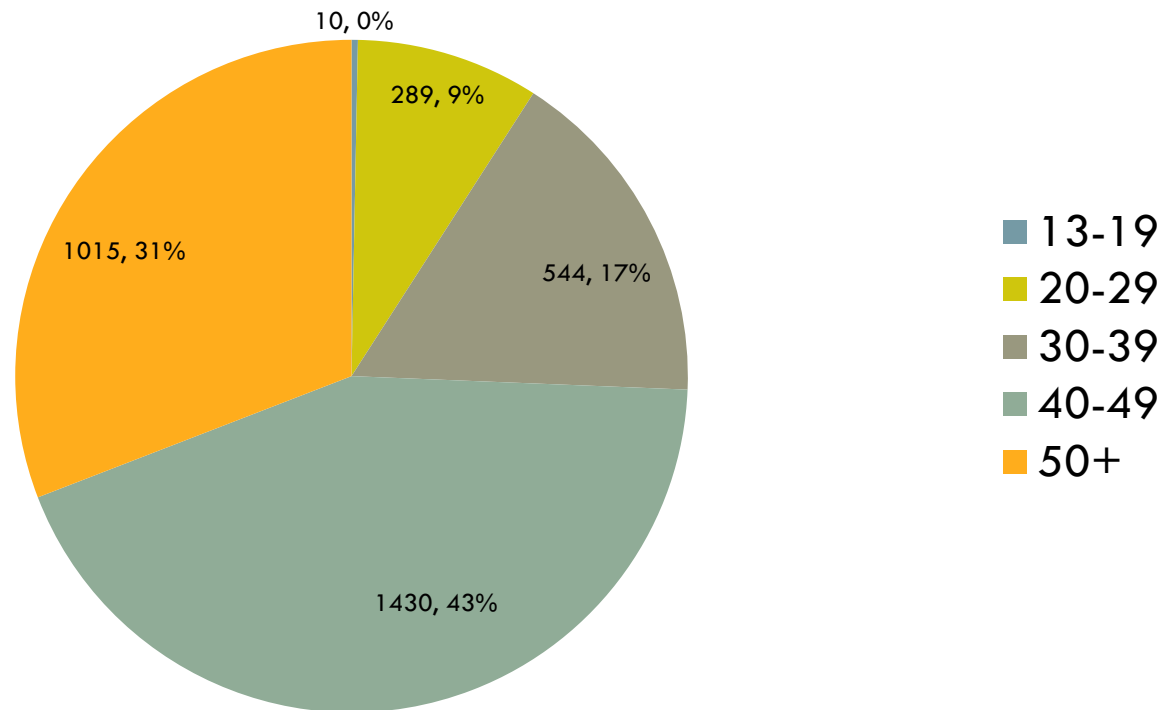
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## Non-MCM Clients by Special Population



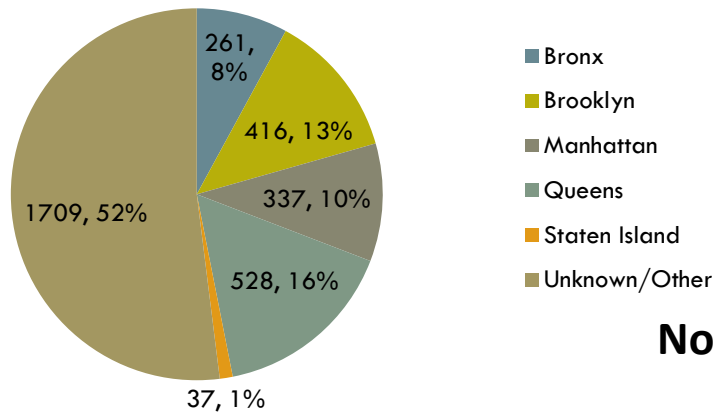
# nMCM: Currently Funded Programs

**Non-MCM Clients by Age**

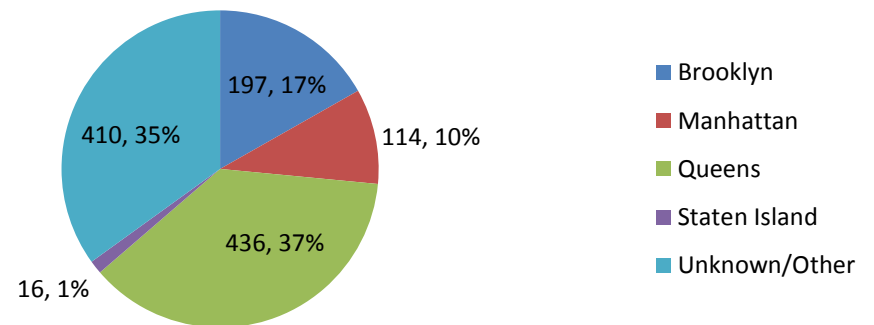


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## Non-MCM Clients by Borough



## Non-MCM Clients by Borough Excluding Corrections Contracts



# nMCM: Currently Funded Programs

- High proportion of Homeless, Unstably Housed
- Average Case Load: 20-30
- Other Ryan White Programs: Harm Reduction, Housing, Medical Case Management
- Non-Ryan White: HASA, Medicaid



Welcome  
Providers!